

Civil Rights Information & Filing Discrimination Complaints

City Offices/Agencies

City of St. Louis Civil Rights Enforcement Agency

1114 Market Street, Suite 932
St. Louis, MO 63101
(314) 622-3301 (V)
(314) 622-4190 (FAX)

Kansas City Missouri Human Relations Department

City Hall
414 E. 12th Street, 4th Floor
Kansas City, MO 64106
(816) 523-1836 (V)
humanrelations@kcmo.org
www.kcmo.org/humanrights

State Offices/Agencies (Missouri)

Missouri Commission on Human Rights

PO Box 1129
3315 West Truman Boulevard.
Jefferson City, MO 65102-1129
(573) 751-3325 (V)
mchr@dolir.mo.gov
<http://www.dolir.mo.gov/hr/index.htm>
How to File a Discrimination Complaint
<http://www.dolir.mo.gov/hr/charge.htm>
Missouri Human Rights Act
<http://www.moga.mo.gov/STATUTES/C213.HTM>

Missouri Protection and Advocacy

925 South Country Club Drive
Jefferson City, Mo 65109
(573) 893-3333 (V)
(573) 893-4231 (FAX)
(800) 392-8667 (Toll Free - V)
mopasjc@earthlink.net
<http://www.moadvocacy.org/>

Regional Offices/Agencies

Great Plains ADA & IT Center (Iowa, Kansas, Missouri, Nebraska)

100 Corporate Lake Drive

Columbia, MO 65203

(573) 882-3600 (V/TTY)

(573) 884-4925 (FAX)

(800) 949-4232 (Toll-free – V) (For Iowa, Kansas, Missouri and Nebraska)

ada@missouri.edu

<http://www.adaproject.org/>

U.S. Commission on Civil Rights

Central Regional Office (Alabama, Arkansas, Iowa, Kansas, Louisiana, Mississippi, Missouri, Nebraska, Oklahoma)

Suite 908

400 State Avenue

Kansas City, Kansas 66101

(913) 551-1400 (V)

(913) 551-1414 (TTY)

U.S. Department of Education

Office of Civil Rights (Kansas, Missouri, Nebraska, Oklahoma, South Dakota) 8930 Ward Parkway, Suite 2037

Kansas City, MO 64114-3302

(816) 268-0550 (V)

(816) 823-1404 (FAX)

U.S. Department of Health and Human Services (Iowa, Kansas, Missouri, Nebraska)

601 East 12th Street - Room 248

Kansas City, MO 64106

(816) 426-7277 (V)

(816) 426-7065 (TTY)

(816) 426-3686 (FAX)

(800) 368-1019 (Toll Free - V)

(800) 537-7697 (Toll Free - TTY)

U.S. Department of Justice (Iowa, Kansas, Missouri, Nebraska)

Community Relations Service

1100 Main Street, Room 320

Kansas City, MO 64105

(816) 426-7434 (V)

U.S. Equal Employment Opportunity Commission

St. Louis District Office (Kansas, Missouri, Nebraska, Oklahoma and part of Illinois)

Robert A. Young Federal Building

1222 Spruce St., Rm 8.100

St. Louis, MO 63103

(314) 539-7800 (V)

(314) 539-7803 (TTY)

(314) 539-7894 (FAX)

Federal Offices/Agencies

Federal Aviation Administration – Office of Civil Rights

800 Independence Avenue, S.W.

Washington, DC 20591

(202) 267-7551 (V)

(202) 267-5565 (FAX)

(866) 835-5322 (Toll Free - V)

<http://www.faa.gov/acr/>

Federal Communications Commission (ADA Title IV)

Consumer & Governmental Affairs Bureau

445 12th Street, SW

Washington, D.C. 20554

(888) 225-5322 (Toll Free - V)

(888) 835-5322 (Toll Free - TTY)

(866) 418-0232 (Toll Free - FAX)

fccinfo@fcc.gov

<http://www.fcc.gov/cgb/dro/trs.html>

How to File a Complaint concerning Accessibility of Telecommunications Equipment and Services

<http://www.fcc.gov/cgb/complaints.html>

U.S. Access Board (Accessibility Guidelines)

1331 F Street, NW, Suite 1000

Washington, DC 20004-1111

(202) 272-0080 (V)

(202) 272-0082 (TTY)

(202) 272-0081 (FAX)

(800) 872-2253 (Toll Free - V)

(800) 993-2822 (Toll Free - TTY)

info@access-board.gov

<http://www.access-board.gov/>

How to File a Discrimination Complaint

<http://www.access-board.gov/enforcement/filing.htm>

U.S. Commission on Civil Rights

624 Ninth Street, NW

Washington, DC 20425

(202) 376-7700 (V)

(202) 376-8116 (TTY)

(800) 552-6843 (Toll Free - V)

(800) 877-8339 (Toll Free - TTY)

referrals@usccr.gov

<http://www.usccr.gov/index.html>

How to File a Discrimination Complaint

<http://www.usccr.gov/filing/flndx.htm>

U.S. Department of Agriculture -- Office of the Assistant Secretary for Civil Rights

1400 Independence Avenue, SW

Washington, DC 20250, Mail Stop 9410

Customer Service Unit

(202) 401-0005 (V)

(202) 401-0216 (TTY)
(800) 795-3272 (Toll Free - V)

cr@usda.gov

<http://www.ascr.usda.gov/>

How to File an Equal Employment Opportunity Discrimination Complaint

http://www.ascr.usda.gov/complaint_filing_file.html

How to File a Program Discrimination Complaint

http://www.ascr.usda.gov/complaint_filing_program.html

U.S. Department of Education -- Office for Civil Rights (Section 504 and ADA Title II)

550 12th Street, SW

Washington, D.C. 20202-1100

(202) 245-6840 (FAX)

(800) 421-3481 (Toll Free - V)

(877) 521-2172 (Toll Free - TTY)

OCR@ed.gov

<http://www.ed.gov/policy/rights/guid/ocr/disability.html>

How to File a Discrimination Complaint

<http://www.ed.gov/about/offices/list/ocr/docs/howto.html?src=rt>

U.S. Department of Health and Human Services – Office for Civil Rights

(Section 504 and ADA Title II)

200 Independence Avenue, S.W.

Room 509F, HHH Building

Washington, D.C. 20201

(202) 619-0257 (V)

(877) 696-6775 (Toll Free - V)

OCRMail@hhs.gov

<http://www.hhs.gov/ocr/index.html>

How to File a Discrimination Complaint

<http://www.hhs.gov/ocr/discrimhowtofile.html>

U.S. Department of Housing and Urban Development

451 7th Street S.W., Washington, DC 20410

(202) 708-1112 (V)

(202) 708-1455 (TTY)

<http://www.hud.gov/offices/fheo/FHLaws/index.cfm>

How to File a Discrimination Complaint

<http://www.hud.gov/complaints/housediscrim.cfm>

U.S. Department of the Interior – Office of Civil Rights

1849 C St NW, MS-5214

Washington, D.C. 20240-0036

(202) 208-5693 (V)

(202) 208-5998 (TTY)

(202) 208-6112 (FAX)

http://www.doi.gov/diversity/civil_rights.html

How to File a Discrimination Complaint

<http://www.doi.gov/diversity/complaints.html>

U.S. Department of Justice (ADA Titles II and III)

Civil Rights Division

Disability Rights Section - NYAV

950 Pennsylvania Avenue, NW
Washington, D.C. 20530
(202) 307-1198 (FAX)
(800) 514-0301 (Toll Free - V)
(800) 514-0383 (Toll Free - TTY)
<http://ada.gov/>

How to File a Discrimination Complaint
<http://ada.gov/enforce.htm#anchor218282>

U.S. Department of Labor – Civil Rights Center

Frances Perkins Building
200 Constitution Avenue, NW
Washington, DC 20210
(866) 487-2365 (Toll Free - V)
(877) 889-5627 (Toll Free - TTY)
CivilRightsCenter@dol.gov
<http://www.dol.gov/oasam/programs/crc/crcwelcome.htm>
How to File a Discrimination Complaint
<http://www.dol.gov/oasam/programs/crc/complaint.htm>

U.S. Department of Transportation (ADA Title II)

400 7th Street SW
Washington, DC 20590
(202) 366-4043 (V)
FTA.ADAAssistance@dot.gov
http://www.fta.dot.gov/civil_rights.html
How to File a Discrimination Complaint
http://www.fta.dot.gov/civilrights/ada/civil_rights_3889.html

U.S. Equal Employment Opportunity Commission (ADA Title I)

1801 L Street, N.W.
Washington, D.C. 20507
(202) 663-4900 (V)
(202) 663-4494 (TTY)
(703) 997-4890 (FAX)
(800) 669-4000 (Toll Free - V)
(800) 669-6820 (Toll Free - TTY)
info@ask.eeoc.gov
<http://www.eeoc.gov/>
How to File a Discrimination Complaint
http://www.eeoc.gov/charge/overview_charge_filing.html

Other Information Sources

The New Freedom Initiative's Online Resource for Americans with Disabilities

<http://www.disabilityinfo.gov/digov-public/public/DisplayPage.do?parentFolderId=2>

The ADA Document Portal

<http://www.adaportal.org/>