

**CIVIL RIGHTS INFORMATION  
AND  
FILING DISCRIMINATION COMPLAINTS**

**City Offices/Agencies**

**City of St. Louis Civil Rights Enforcement Agency**

1114 Market Street, Suite 626  
St. Louis, MO 63101  
(314) 622-3301 (V)  
(314) 622-4190 (FAX)

**State Offices/Agencies (Missouri)**

**Missouri Commission on Human Rights**

PO Box 1129  
3315 West Truman Boulevard.  
Jefferson City, MO 65102-1129  
(573) 751-3325 (V)  
[mchr@dolir.mo.gov](mailto:mchr@dolir.mo.gov)  
<http://www.dolir.mo.gov/hr/index.htm>  
How to File a Discrimination Complaint  
<http://www.dolir.mo.gov/hr/charge.htm>  
Missouri Human Rights Act  
<http://www.moga.mo.gov/STATUTES/C213.HTM>

**Missouri Protection and Advocacy**

925 South Country Club Drive  
Jefferson City, Mo 65109  
(573) 893-3333 (V)  
(573) 893-4231 (FAX)  
(800) 392-8667 (Toll Free - V)  
[mopasjc@earthlink.net](mailto:mopasjc@earthlink.net)  
<http://www.moadvocacy.org/>

**Regional Offices/Agencies**

**Great Plains ADA & IT Center** (Iowa, Kansas, Missouri, Nebraska)

100 Corporate Lake Drive  
Columbia, MO 65203  
(573) 882-3600 (V/TTY)  
(573) 884-4925 (FAX)  
(800) 949-4232 (Toll-free – V) (For Iowa, Kansas, Missouri and Nebraska)  
[ada@missouri.edu](mailto:ada@missouri.edu)  
<http://www.adaproject.org/>

**U.S. Commission on Civil Rights**

(Alabama, Arkansas, Iowa, Kansas, Louisiana, Mississippi, Missouri, Nebraska, Oklahoma)

**Central Regional Office**

Suite 908  
400 State Avenue  
Kansas City, Kansas 66101  
(913) 551-1400 (V)  
(913) 551-1414 (TTY)

**U.S. Department of Education**

(Kansas, Missouri, Nebraska, Oklahoma, South Dakota)

**Office of Civil Rights**

8930 Ward Parkway, Suite 2037  
Kansas City, MO 64114-3302  
(816) 268-0550 (V)  
(816) 823-1404 (FAX)

**U.S. Department of Justice**

(Iowa, Kansas, Missouri, Nebraska)

**Community Relations Service**

1100 Main Street, Room 320  
Kansas City, MO 64105  
(816) 426-7434 (V)

**U.S. Equal Employment Opportunity Commission**

(Kansas, Missouri, Nebraska, Oklahoma and part of Illinois)

**St. Louis District Office**

Robert A. Young Federal Building  
1222 Spruce St., Rm 8.100  
St. Louis, MO 63103  
(314) 539-7800 (V)  
(314) 539-7803 (TTY)  
(314) 539-7894 (FAX)

**Federal Offices/Agencies**

**Federal Aviation Administration – Office of Civil Rights**

800 Independence Avenue, S.W.  
Washington, DC 20591  
(202) 267-7551 (V)  
(202) 267-5565 (FAX)  
(866) 835-5322 (Toll Free - V)  
<http://www.faa.gov/acr/>

**Federal Communications Commission** (ADA Title IV)

Consumer & Governmental Affairs Bureau  
445 12th Street, SW  
Washington, D.C. 20554  
(888) 225-5322 (Toll Free - V)  
(888) 835-5322 (Toll Free - TTY)  
(866) 418-0232 (Toll Free - FAX)  
[fccinfo@fcc.gov](mailto:fccinfo@fcc.gov)

<http://www.fcc.gov/cgb/dro/trs.html>

How to File a Complaint concerning Accessibility of Telecommunications Equipment and Services

<http://www.fcc.gov/cgb/complaints.html>

**U.S. Access Board** (Accessibility Guidelines)

1331 F Street, NW, Suite 1000  
Washington, DC 20004-1111  
(202) 272-0080 (V)  
(202) 272-0082 (TTY)  
(202) 272-0081 (FAX)  
(800) 872-2253 (Toll Free - V)  
(800) 993-2822 (Toll Free - TTY)  
[info@access-board.gov](mailto:info@access-board.gov)

<http://www.access-board.gov/>

How to File a Discrimination Complaint

<http://www.access-board.gov/enforcement/filing.htm>

**U.S. Commission on Civil Rights**

624 Ninth Street, NW  
Washington, DC 20425  
(202) 376-7700 (V)  
(202) 376-8116 (TTY)  
(800) 552-6843 (Toll Free - V)  
(800) 877-8339 (Toll Free - TTY)  
[referrals@usccr.gov](mailto:referrals@usccr.gov)

<http://www.usccr.gov/index.html>

How to File a Discrimination Complaint

<http://www.usccr.gov/filing/flndx.htm>

**U.S. Department of Agriculture -- Office of the Assistant Secretary for Civil Rights**

1400 Independence Avenue, SW  
Washington, DC 20250, Mail Stop 9410  
Customer Service Unit  
(202) 401-0005 (V)  
(202) 401-0216 (TTY)  
(800) 795-3272 (Toll Free - V)  
[cr@usda.gov](mailto:cr@usda.gov)

<http://www.ascr.usda.gov/>

How to File an Equal Employment Opportunity Discrimination Complaint

[http://www.ascr.usda.gov/complaint\\_filing\\_file.html](http://www.ascr.usda.gov/complaint_filing_file.html)

How to File a Program Discrimination Complaint

[http://www.ascr.usda.gov/complaint\\_filing\\_program.html](http://www.ascr.usda.gov/complaint_filing_program.html)

**U.S. Department of Education -- Office for Civil Rights** (Section 504 and ADA Title II)

550 12<sup>th</sup> Street, SW  
Washington, D.C. 20202-1100  
(202) 245-6840 (FAX)  
(800) 421-3481 (Toll Free - V)  
(877) 521-2172 (Toll Free - TTY)

[OCR@ed.gov](mailto:OCR@ed.gov)

<http://www.ed.gov/policy/rights/guid/ocr/disability.html>

How to File a Discrimination Complaint

<http://www.ed.gov/about/offices/list/ocr/docs/howto.html?src=rt>

**U.S. Department of Health and Human Services – Office for Civil Rights**

(Section 504 and ADA Title II)  
200 Independence Avenue, S.W.  
Room 509F, HHH Building  
Washington, D.C. 20201  
(202) 619-0257 (V)  
(877) 696-6775 (Toll Free - V)

[OCRAMail@hhs.gov](mailto:OCRAMail@hhs.gov)

<http://www.hhs.gov/ocr/index.html>

How to File a Discrimination Complaint

<http://www.hhs.gov/ocr/discrimhowtofile.html>

**U.S. Department of Housing and Urban Development**

451 7th Street S.W., Washington, DC 20410  
(202) 708-1112 (V)  
(202) 708-1455 (TTY)

<http://www.hud.gov/offices/fheo/FHLaws/index.cfm>

How to File a Discrimination Complaint

<http://www.hud.gov/complaints/housediscrim.cfm>

**U.S. Department of the Interior – Office of Civil Rights**

1849 C St NW, MS-5214  
Washington, D.C. 20240-0036  
(202) 208-5693 (V)  
(202) 208-5998 (TTY)  
(202) 208-6112 (FAX)

[http://www.doi.gov/diversity/civil\\_rights.html](http://www.doi.gov/diversity/civil_rights.html)

How to File a Discrimination Complaint

<http://www.doi.gov/diversity/complaints.html>

**U.S. Department of Justice** (ADA Titles II and III)

Civil Rights Division  
Disability Rights Section - NYAV  
950 Pennsylvania Avenue, NW  
Washington, D.C. 20530  
(202) 307-1198 (FAX)  
(800) 514-0301 (Toll Free - V)  
(800) 514-0383 (Toll Free - TTY)

<http://ada.gov/>

How to File a Discrimination Complaint

<http://ada.gov/enforce.htm#anchor218282>

**U.S. Department of Labor – Civil Rights Center**

Frances Perkins Building  
200 Constitution Avenue, NW  
Washington, DC 20210  
(866) 487-2365 (Toll Free - V)  
(877) 889-5627 (Toll Free - TTY)

[CivilRightsCenter@dol.gov](mailto:CivilRightsCenter@dol.gov)

<http://www.dol.gov/oasam/programs/crc/crcwelcome.htm>

How to File a Discrimination Complaint

<http://www.dol.gov/oasam/programs/crc/complaint.htm>

**U.S. Department of Transportation (ADA Title II)**

400 7th Street SW  
Washington, DC 20590  
(202) 366-4043 (V)

[FTA.ADAAssistance@dot.gov](mailto:FTA.ADAAssistance@dot.gov)

[http://www.fta.dot.gov/civil\\_rights.html](http://www.fta.dot.gov/civil_rights.html)

How to File a Discrimination Complaint

[http://www.fta.dot.gov/civilrights/ada/civil\\_rights\\_3889.html](http://www.fta.dot.gov/civilrights/ada/civil_rights_3889.html)

**U.S. Equal Employment Opportunity Commission (ADA Title I)**

1801 L Street, N.W.  
Washington, D.C. 20507  
(202) 663-4900 (V)  
(202) 663-4494 (TTY)  
(703) 997-4890 (FAX)  
(800) 669-4000 (Toll Free - V)  
(800) 669-6820 (Toll Free - TTY)

[info@ask.eeoc.gov](mailto:info@ask.eeoc.gov)

<http://www.eeoc.gov/>

How to File a Discrimination Complaint

[http://www.eeoc.gov/charge/overview\\_charge\\_filing.html](http://www.eeoc.gov/charge/overview_charge_filing.html)

**Other Information Sources**

**The New Freedom Initiative's Online Resource for Americans with Disabilities**

<http://www.disabilityinfo.gov/digov-public/public/DisplayPage.do?parentFolderId=2>

**The ADA Document Portal**

<http://www.adaportal.org/>